RETAILER MEMORANDUM

DATE: Tuesday 5 November 2024

TO: All Retailers

FROM: Centre Marketing

SUBJECT: 2024/2025 EXTENDED CHRISTMAS AND NEW YEAR TRADING HOURS

Dear Retailers,

Following the advice of the Queensland Office of Industrial Relations (QIR), the extended 2024 Christmas & New Year trading hours are below. Included is the centre's core trading hours (hours you must trade) and the QIR extended Christmas trading hours (option to trade).

DATE	(QIR) ADVISED EXTENDED CHRISTMAS TRADING HOURS*	CORE TRADING HOURS (MUST TRADE)	ALLOWABLE HOURS (OPTION TO TRADE ANYTIME DURING THESE HOURS)
Sunday 1, 8, 15 December 2024	8am to 6pm	No core trading hours	OPTION to trade: - 8am to 6pm
Monday 16 December 2024	7am to 9pm	9am to 5.30pm	OPTION to trade: - 7am to 9am; - 5.30pm to 9pm
Tuesday 17 December 2024	7am to 9pm	9am to 5.30pm	OPTION to trade: - 7am to 9am; - 5.30pm to 9pm
Wednesday 18 December 2024	7am to 12 midnight	9am to 5.30pm	OPTION to trade: - 7am to 9am; - 5.30pm to 12 midnight
Thursday 19 December 2024	7am to 12 midnight	9am to 9pm	OPTION to trade: - 7am to 9am; - 9pm to 12 midnight
Friday 20 December 2024	7am to 12 midnight	9am to 5.30pm	OPTION to trade: - 7am to 9am; - 5.30pm to 12 midnight
Saturday 21 December 2024	7am to 12 midnight	9am to 4pm	OPTION to trade: - 7am to 9am; - 4pm to 12 midnight



DATE	(QIR) ADVISED EXTENDED CHRISTMAS TRADING HOURS*	CORE TRADING HOURS (MUST TRADE)	ALLOWABLE HOURS (OPTION TO TRADE ANYTIME DURING THESE HOURS)
Sunday 22 December 2024	7am to 12 midnight	No core trading hours	OPTION to trade: - 7am to 12 midnight
Monday 23 December 2024	7am to 12 midnight	9am to 5.30pm	OPTION to trade: - 7am to 9am; - 5.30pm to 12 midnight
Tuesday 24 December 2024 (Christmas Eve)	7am to 6pm	9am to 5.30pm	OPTION to trade: - 7am to 9am; - 5.30pm to 6pm
Wednesday 25 December 2024 (Christmas Day)	CLOSED	CLOSED	CLOSED

AFTER CHRISTMAS:

DATE	(QIR) ADVISED EXTENDED CHRISTMAS TRADING HOURS*	CORE TRADING HOURS (MUST TRADE)	ALLOWABLE HOURS (OPTION TO TRADE ANYTIME DURING THESE HOURS)
Thursday 26 December 2024 (Boxing Day)	9am to 6pm	No core trading hours (public holiday)	OPTION to trade: - 9am to 6pm
Friday 27 December 2024	7am to 9pm	9am to 5.30pm	OPTION to trade: - 7am to 9am; - 5.30pm to 9pm
Saturday 28 December 2024	7am to 9pm	9am to 4pm	OPTION to trade: - 7am to 9am - 4pm to 9pm
Sunday 29 December 2024	9am to 6pm	No core trading hours	OPTION to trade: - 9am to 6pm
Monday 30 December 2024	7am to 9pm	9am to 5.30pm	OPTION to trade: - 7am to 9am; - 5.30pm to 9pm
Tuesday 31 December 2024	7am to 9pm	9am to 5.30pm	OPTION to trade: - 7am to 9am; - 5.30pm to 9pm
Wednesday 1 January 2025 (New Year's Day)	9am to 6pm	No core trading hours (public holiday)	OPTION to trade: - 9am to 6pm
Thursday 2 January 2025		Normal trade resumes	



*NOTE: Trading hours maybe subject to change.

Just to recap, the **gazetted public holidays** during this Christmas/New Year period are as follows:

- Tuesday 24 December 2024 Christmas Eve (from 6pm to 12 midnight)
- Wednesday 25 December 2024 Christmas Day (CENTRE CLOSED)
- Thursday 26 December 2024 Boxing Day (allowable trade between 9am and 6pm)
- Wednesday 1 January 2025 New Year's Day (allowable trade between 9am and 6pm)

At the time of writing, some of our Major retailers have not advised their extended Christmas trading hours. A further memo will be released once we have received all the correspondence.

Centre Marketing will provide each Mt Ommaney retailer with printed A3 individual Christmas/New Year trading hours signage, to complete your store trading hours and place in your windows/ behind your counters. Please note, you must open your advertised trading hours.

Should you have any questions please feel free to contact us in the office on T: 3725 8888.

Kind Regards,

ANGELA GREEN MARKETING MANAGER MT OMMANEY CENTRE

REMINDER:

All general correspondence and retailer information, including a copy of this memo, can be found on the Retailer Portal, on the Mt Ommaney website. To access the portal, please log in to <u>www.mtommaneycentre.com.au/login</u> and enter the password: retailer101!

