

CAPTURE A MOMENT WITH SANTA

Frequently Asked Questions

When will Santa be at Mt Ommaney Centre?

Santa will be at Mt Ommaney Shopping Centre from Thursday 21 November until Christmas Eve.

How do I make a Santa booking?

A Santa booking can be made by scanning the QR code at the bottom of this page or visiting <https://www.christmasmemories.com.au/mto/>

There are no available dates to select to make a booking.

If no dates appear when you have selected your Santa Photo Experience type, we may be sold out. Please pick an alternative day or time.

How do I reschedule or cancel my booking?

If you need to change your booking, please use the link in your confirmation email, which will allow you to change the date and time of your appointment.

Can I visit Santa without a booking?

Walk-ins are welcome for Santa Photo Sessions, bookings are given priority.

Can I change to a different photo package on the day of my Santa booking?

Yes, On the day of your Santa Photo, our friendly elves will confirm your booking. Please let them know if you would like to change to a different package.

Can I bring my pet for a Santa photo?

Unfortunately, we are not offering photos with pets this year. We recommend heading down to Petacular for Santa photos with your pets.

Do I need to book for a Sensory or First Christmas Santa Photo?

Booking is required for both Sensory and First Christmas Santa Photos.

For more information about photos with Santa please visit <https://www.christmasmemories.com.au/mto/>

